AMHA 2022 Accomplishments

WHO WE SERVE

25,000+
People

5,491
Housing
Choice Vouchers

4,813
Owned Units

Goal 1-Preserve and Expand Quality Affordable Housing

- Received 46 additional vouchers through two different awards: 26 Fair Share Vouchers and 20 Veteran Affairs Supportive Housing (VASH).
- Awarded 62 Project Based Vouchers (PBV) to the EnVision Apartments.
- Leased up 44 PBV to New Frontier Homes, our first Permanent Supportive Housing for families.
- Gained 100 new landlords through new landlord outreach, including 15 in opportunity zip codes.
- Invested $4.5 million in site, interior and exterior improvements at 9 developments.
- Maintained 98% utilization rate compared to 95.9% nationally.
- Completed a 2 year HUD Choice Neighborhoods Planning grant resulting in a resident informed plan to transform Summit Lake Apartments and the surrounding neighborhood.

Goal 2- Maintain Operational Excellence While Pursuing Innovation and Efficiencies

- Received approval for AMHA's first Moving to Work (MTW) Supplement, which includes rent reform, streamlined verification and inspection processes and offers landlord incentives in zip codes of opportunity.
- Conducted multiple information sessions with employees to communicate the importance of AMHA's efforts related to improving Diversity, Equity and Inclusion, and solicited their input concerning the same.
- Began developing AMHA's Diversity, Equity and Inclusion Strategic Plan.
- Refreshed all maintenance computers with new Dell computers for a better user experience.
- Received TechCred training reimbursements through the State of Ohio totaling approximately $28,000.
- Deployed both a voice/texting solution and mobile app to improve agency communication with residents and staff.
- Continued to maintain Public Housing and Housing Choice Voucher High Performer Status, 21 and 18 consecutive years, respectively.
**Goal 3- Improve Resident Quality of Life**

- Building for Tomorrow generated $759,473 in revenue to support the Early Childhood Initiative, The Reach Opportunity Center and ConnectHome Initiative.
- Increased stability of residents by serving 5,454 persons through the Resident Services Department; fulfilling 811 request for services and 909 reasonable accommodation requests.
- 1,737 referrals were made to various services throughout the community.
- The Reach Opportunity Center Science, Technology, Engineering, Arts and Mathematics (STEAM) Lab provided 262 hours of STEAM Education.
- Graduated 29 Family Self Sufficiency program participants and distributed a total of $176,446 in escrow.
- A total of 165 residents are enrolled in the Jobs Plus Earned Income Disregard program and saved over $135,000 in rent.
- The Early Childhood Initiative distributed 530 packs of diapers (20,205 total) and held 9 events, sharing books with all who participated.
- Enrolled 110 new Parents as Teachers and Supporting Partnerships to Assure Ready Kids (SPARK) participants; 62.5% of SPARK 4 year olds reached 8 lessons and transitioned to Kindergarten.
- In partnership with Community Action Akron Summit, received 1,000 hotspots to distribute to residents living in low-income public housing.
- To date, 725 low-income public housing units are connected to AMHA’s Wi-Fi Zones.

**Goal 4- Positively Impact Community Change**

- Presented AMHA’s best practices to various national, state and local agencies.
- Added 22 new Minority Business Enterprise (MBE) firms to our bidders list and contracted with 2 new MBE’s (pest control services and concrete replacement).

**COVID-19 Emergency Response**

- Approximately $4,400 was distributed to support early childhood education, bridging the digital divide, and meeting basic needs of families that were impacted by COVID-19 through Building for Tomorrow's COVID Action Fund.
- Received $1,070,411 in CARES funding, serving 533 families.